



EXHIBIT A

Services Available For Additional Fees Effective January 1, 2021

Communications and Technology

CampusTV	\$32.50 per month
CampusNet.....	\$30.00 per month
CampusTV "Vacation" Disconnect Fee	\$150.00
CampusNet "Vacation" Disconnect Fee	\$150.00
Cable Box for TVs with non-compatible tuner	\$80.00
Optional: Cable Box Installation at Standard Maintenance Service Rate (see below)	
CampusNet/CampusTel Troubleshooting	
For Willow Valley Communities Equipment	No Charge
For Other Equipment (½ hour minimum, ¼ hour increment thereafter)	\$36.00 per hour
For Other Equipment, Outside Support may be required and may require additional charge.	
CampusTel (unlimited U.S. Long Distance)	\$30.00 per month
Voice Mail	\$5.15 per month
Caller ID	\$5.15 per month
Voice Mail/Caller ID combined	\$9.30 per month

Culinary Services (for Residents and Guests)

Breakfast Buffet.....	\$9.45
Continental Breakfast	\$6.90
Dinner at Manor, Lakes, North.....	\$16.90
Dinner/Brunch at Four Seasons:	
Spring Run Residents and their Guests	\$16.90
Residents with two-meal-per-day contracts	\$4.00
All Other Residents/Guests	\$20.90
Premium Charge for Holidays	\$4.00
Valentine's Formal, Easter, Christmas Eve, New Year's Eve	
Does not apply to two-meal-per-day contracts.	

Children's Meal Charge.....	ages 0-6 free, ages 7-12 half price
Catering/Banquet Service	Priced per event
Event Coordination (Anniversary, Birthday, Memorial Service)	Priced per event

Residents with two-meal-per-day contracts are eligible for a meal credit of \$11.70 per person per day by written request, when Resident is away from the community for 7 or more consecutive days.

Buildings & Grounds

Billed at minimum indicated, and then at ¼ hour increments beyond minimum.

Maintenance Service to Resident Personal Property (½ hour minimum)	\$34.00 per hour
Housekeeping Service (1 hour minimum)	\$26.00 per hour
Floorcare Service (1 hour minimum)	\$34.00 per hour
Gardening Service (1 hour minimum)	\$34.00 per hour

Health Services

Non-Emergency Residential Nursing Services and Supplies..... Available in Residential Nursing Office
Audiology Services..... Available in Audiology Suite & Residential Nursing Office

Other Services

Business Services (copying, faxing, etc.)..... Prices posted
Roll-away bed (including linens) \$13.00 per night
Guest Staying with Resident (over 8 nights)..... \$20.00 per night
Activities & Special Programs/Events..... Charge varies by activity
Rental Undercover Garage Parking \$30.00 per month
For Garage Parking availability and deposit pricing please contact your Campus Bookkeeper.
Extra Storage Unit (if available)..... \$16.00 per month

Transportation Services - 8:00 a.m. - 5:00 p.m. Monday through Friday (Car & Driver)

Medical (Doctor, hospital, etc.) and Non-medical (Beauty salon, shopping, Lancaster train station, etc.) services available
Zone Charges (fees quoted are for round trip transportation on the same day):

Zone 0 - WVC campuses to Lakes Medical Centers..... \$12.00
Zone 1 - Willow Street area (1 mile radius) \$18.00
Zone 2 - Lancaster City, Millersville, Strasburg (5 mile radius)..... \$30.00
Zone 3 - LGH Campus, Granite Run, Crooked Oak (8 mile radius)..... \$38.00
Zone 4 - Quarryville, Heart of Lancaster – Lititz (12 mile radius) \$50.00

Transportation outside normal working hours, i.e., 8:00 a.m. – 5:00 p.m., will incur an additional charge quoted at the time the appointment is made. These services are available to Residents provided adequate notice is given and if driver(s) and vehicle(s) are available.

There is a \$10.00 cancellation charge if notice is given less than 2 hours prior to any scheduled transport.

Willow Valley reserves the right to direct transportation needs to another party or to cancel at its sole discretion for reasons including, but not limited to, bad weather, driver availability, equipment availability, schedule conflicts, and/or short-notice requests.

Connections at Home

Home Care Services Contact Connections for Pricing
Caregiver Assisted Personal Transportation..... Contact Connections for Pricing

Rate cards for all Connections at Home services are available in Residential Nursing Offices.

The Guest Suites at Willow Valley Communities

Room rates will be available from The Guest Suites at Willow Valley Communities upon opening.

NOTE: Changes in available services and prices may be made with thirty (30) days advance notice.